# Our processing of personal data of customers

### 1. Data responsibility and contact information

The Danish Shipowners' Accident Insurance Association (UFDS) is data responsible for the processing of personal data we receive and register about you when you are a customer with us. According to the data protection regulation's article 13 we are to give you a series of information that follows, when we process your personal data.

If you have any questions to our processing of your personal data, you are always welcome to contact us:

The Danish Shipowners' Accident Insurance Association (UFDS)

CVR: 67760719

Telephone: <u>+45 3313 8688</u>

Mail: ufds@ufds.dk

## 2. Processing your personal data

#### **Purpose**

The purpose of our processing of the following data is as follows:

- IT
- Marketing
- Sales

# Categories of personal data and basis of processing

Regular personal data

For the purposes we process regular personal data:

Name

Statement

• E-mail

- Address
- Telephone number
- Bank account

Position

Signature

Photos

These personal data are processed with authority in the data protection regulation article 6, section 1, letter f (legitimate interest), letter a (consent) and letter b (contract/agreement).

If we process your data on the basis of a consent that you have given, you have the right to withdraw your consent at any time. This can be done using the contact details above.

#### 3. Categories of recipients

We disclose or entrust personal data to the following categories of recipients:

• Our data processors on the basis the data processing agreement

In connection with the disclosing of personal data to our data processors, this information may be disclosed to third countries, such as the United States. In that case, the disclosing takes place with the necessary guarantees on the basis of standard r egulations on data protection (the EU Commission's Standard Contracts), i.e. Microsoft's 'Online Services Data Protection Addendum'.

UFDS has outsourced the handling of injury claims to Sedgwick Leif Hansen A/S, why all injury information, including personal data, is disclosed hereto. On this basis, you as the injured party might be contacted directly by Sedgwick Leif Hansen A/S in connection with the customer relation.

# 4. Storage of personal data

The Danish Shipowners' Accident Insurance Association (UFDS) has guidelines for how long we store different types of personal data. These guidelines are based on legislation, categories of data and purpose of processing. This means we do not store your personal data for longer than this data serves the purpose for which it is processed. By default, all your information is deleted or anonymized five years after the end of the agreement. If you have participated in a customer-case, it will be deleted after three years.

E-mail correspondences are as a rule deleted annually, however, exceptionally, if they serve a purpose, they can be stored for a maximum of five years.

#### 5. Your rights as registered

In connection with our processing of your personal data you have, in accordance with the data protection regulation – with the limitations that follow – the following rights, which you can assert against us:

- Right to access: According to article 15, you have the right to access the information we process about you, as well as a range of additional information.
- Right to rectification: According to article 16, you have the right to have incorrect information about you corrected.
- Right to deletion: According to article 17, you have the right to in special cases have information about you deleted before the time of our general deletion occurs.
- Right to restriction of processing: According to article 18, in certain cases you have the
  right to have the processing of your personal data restricted. If you have the right to
  restrict the processing, we may in the future only process the information apart from
  storage with your consent or with the purpose of establishing, asserting, or defending
  legal requirements, or to protect a person or important societal interests.
- Right to transfer information: According to article 20, in certain cases you have the right
  to receive your personal data in a structured, regularly applied and machine-readable
  format. and to have this information transferred from one data processor
  to another without hindrance.
- Right to objection: According to article 21, in certain cases you have the right to object to our legal processing of your personal data.

You can enforce your rights by contacting us at the telephone number or e-mail address above. Once we have received your request, we will investigate whether it is possible to meet your request. We will give you an answer as quickly as possible within one month, but no later than three months after we have received your inquiry.

# 6. Your complaint options

You have the possibility to complain about our processing of your personal data to the Danish Data Protection Agency. You can find the contact information for the Danish Data Protection Agency at www.datatilsynet.dk/borger/klage/saadan-klager-du.